

Text Banking Commands

The following text commands are available for text banking.

Text Command	Action
BAL or BAL <account nickname>	Receive account balance (if no account nickname is included, the balances of all enabled accounts will be listed)
HIST <account nickname>	Receive account history
XFER <from account nickname> <to account nickname> <amount>	Transfer funds between accounts
LIST	Receive a list of available text commands
HELP	Receive a list of contact points for information on text banking (for example, your website or phone number)
STOP	Stop all text messages to the mobile device (for text banking and SMS alerts/notifications)

Your Family Financial Center

Sign Off

Sign Off

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Mobile Preferences

Complete and submit the information on this page to establish or update your mobile preferences. Mobile preferences allow users to send you payment authorization requests to your specified contact information.

Mobile Enrollment

Mobile Authorizations

Text Banking

Text Enrollment

Enter your desired Mobile Authorization Code.

☒ **Yes, enable my accounts for use on my text device**

☐ Opt out and disable text banking

SMS Text Number * (508)222-2222

☒ **Agree to Terms** Msg & Data rates may apply. Text HELP to 226563 for help. Text STOP to 226563 to cancel. Receive 1 message per query.

[Terms and Conditions](#)

[Privacy Policy](#)

SUMMARY OF TERMS: By entering your phone number you acknowledge that you agree to the terms of service and are subscribed until you send STOP to Q2ebanking Text Banking, provided by Q2ebanking. Q2ebanking Text Banking works with: Alltel, AT&T, Boost Mobile, Cincinnati Bell, Sprint PCS, T-Mobile, U.S. Cellular, Virgin Mobile USA, and Verizon Wireless but is not compatible with all handsets. Receive banking account alerts. Receive 1 message per query. Msg & Data rates may apply. I confirm that I hold the account corresponding to the mobile phone number I have entered, or that I have the account holder's permission to use this service. For help, send HELP to 226563. To cancel, text STOP to 226563 at anytime. For support, visit support@q2software.com or call 512.275.0072.

Submit

Help

Your Mobile Author
Mobile Authoriza

enter your

- Under Preferences, select Mobile.
- Under the Text Banking tab, select **Yes, enable my accounts for use on my text device.**
- Enter your mobile phone number.
- Check off **Agree to Terms.**
- Click Submit.

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You have successfully updated your mobile settings.

Mobile Enrollment | Mobile Authorizations | Text Banking

Text Enrollment

Enter your

☒ Yes, I

☐ Opt o

SMS Text

☒ Agree

Message from webpage



Before you can view your accounts on your text device, you must configure your accounts. Would you like to do so now?

OK

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Submit

Help

Your Mobile Authorization Code should never be disclosed to anybody. When you receive a Mobile Authorization call, you will be prompted to enter your Mobile Authorization Code to approve the transaction. If you forget your code, click on the 'Mobile Authorizations' tab and enter a new code.

-The next step is to create nicknames for the accounts that you will be using in text banking. Click OK.


-Under Preferences, select Account (see next page).


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Account Preferences

This page contains your account-related preferences for online banking. Note some changes will not be reflected until you have logged out and logged back into online banking.

Display Preferences

Enter nicknames for your accounts that you can easily identify. These nicknames will be used throughout the online banking system only. The # and Type fields indicate the number of transactions or number of days of transactions that is loaded on the Account History page. The Order field will be used to determine the order in which the accounts appear on the page, subject to the grouping of accounts by the type of account.

Online Accounts **Text Accounts**  

Enable	Order	Account	Description	Display Name
<input type="checkbox"/>	0			
<input type="checkbox"/>	0			
<input type="checkbox"/>	0			
<input type="checkbox"/>	0			
<input type="checkbox"/>	0			
<input type="checkbox"/>	0			
<input checked="" type="checkbox"/>	0			CK01
<input checked="" type="checkbox"/>	0			XMAS
<input checked="" type="checkbox"/>	0			VACA
<input checked="" type="checkbox"/>	0			MTG
<input checked="" type="checkbox"/>	0			SV01
<input checked="" type="checkbox"/>	0			CK02

- Click Text Accounts tab.
- Enable accounts by placing a checkmark next to each account under the Enable column.
- If you prefer to see your accounts in a certain order, complete the Order column.
- Create a nickname for each account (four character limit).
- Click Submit.